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Sheila Carpenter Receives 2019 SDDVA Partner of the Year Award

PIERRE, S.D. – Sheila Carpenter of Pierre has been named the 2019 South Dakota Department of Veterans Affairs Partner of the Year. Carpenter was recognized by her peers at SDDVA's annual benefit conference Monday, Aug. 26, in Pierre.

Sheila Carpenter, veterans service claims assistant for Hughes, Stanley, and Sully Counties, was awarded the 2019 Partner of the Year award for her compassion, commitment, knowledge and professionalism when assisting South Dakota's veterans.

Key Achievements of the Partner of the Year:

- Best overall service provided by support staff of a County or Tribal Veteran Service Officer.
- Outstanding customer service in assisting veterans and their families.
- Great office management.
- Utilizing new technologies that benefit our network.

“Sheila Carpenter is excellent in her role as claims assistant,” said Greg Whitlock, Secretary of the South Dakota Department of Veterans Affairs. “She keeps the office organized, visits with veterans and families, files claims, and conducts outreach.”

Carpenter's office serves over 1,500 veterans in Hughes, Stanley and Sully counties.

The South Dakota Department of Veterans Affairs and its partners assist South Dakota veterans in receiving over \$660 million in annual benefits. The Department's mission is to be the voice for South Dakota's veterans. Visit us online at <https://vetaffairs.sd.gov> or find us on Facebook, Instagram and Twitter.