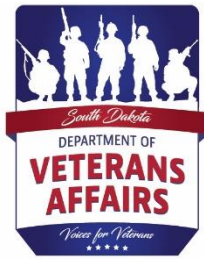


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Kathy Richardson Named CTVSO of the Year

PIERRE, S.D. – Kathy Richardson of Sioux Falls has been named the 2020 South Dakota Department of Veterans Affairs “County/Tribal Veterans Service Officer of the Year.” Richardson was recognized by her peers at SDDVA’s annual benefit conference Monday, Aug. 24, in Pierre.

Kathy Richardson, veterans service officer for Minnehaha County, was awarded the 2020 County and Tribal Veterans Service Officer of the Year award for her knowledge of federal and state regulations governing veteran’s benefits, as well as quality of the claims she files.

Key Achievements of the CTVSO of the Year:

- Customer service.
- Submission of complete and accurate claims.
- Outstanding office management.
- Utilizing new and innovative procedures and technologies.

“Kathy excels in her attention to detail and knowledge of claims,” said Greg Whitlock, Secretary of the South Dakota Department of Veterans Affairs. “Even during the COVID-19 pandemic, she was on the lookout for new opportunities to meet and assist veterans in filing their claims. As a great leader, she knows the importance of connectedness and works hard on creating and maintaining great relationships with her veterans and their families.”

Richardson’s office serves over 12,000 veterans in Minnehaha County, as well as numerous veterans from counties bordering Minnehaha County.

The South Dakota Department of Veterans Affairs and its partners assist South Dakota veterans in receiving over \$743 million in annual benefits. The Department’s mission is to provide comprehensive care to veterans and their families regarding healthcare, education, disability benefits, long-term care, and burial honors. Visit us online at: <https://vetaffairs.sd.gov> or find us on Facebook, Instagram and Twitter.

(Photos available upon request)