

VISITOR GUIDELINES

Visitation is available 7 days a week -- Normal visiting hours are 8am-10pm

If you would like to visit outside of these hours, please contact facility to setup alternate time.

Per CMS: "visits should be conducted in a manner that adheres to the core principles of COVID-19 infection prevention and does not increase risk to other residents"

- Visitor(s) must wear a face covering or face mask during the visit. Please bring your own face mask if you have one. If you do not have a face mask, the facility will supply you with one upon arrival.
- Visitor(s) must use alcohol-based hand rub before and after visits.
- Visitor(s) will be escorted to and from resident room- remain in residents' room for duration of visit.
- Visitors with children must be able to manage them, & the child(ren) must be able to wear a face mask.
- Visitor(s) must sign in and provide contact information at the kiosk in front entrance.
- Visitor(s) must not have signs/symptoms of COVID-19 (including fever at time of visit).
- Visitor(s) may bring single serving, commercially packaged food items to residents during visits. This includes carry out items from local restaurants (still in restaurant packaging, candy bars, pre-packaged muffin from store, etc.).
 - Visitors are allowed to have their masks OFF while in the resident's room
- Physical contact – below is the exact guideline from CMS:
 - "We also acknowledge that there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. Therefore, if the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor. Regardless, visitors should physically distance from other residents and staff in the facility."
- Restrooms will be available in main lobby- we encourage visitors to use main lobby restroom before going to resident's room
 - If you need to use the restroom once on the household, please alert staff (use call light) – there is a public restroom available on household, but staff will have to unlock the household public bathroom.
- We highly recommend that visitors (if eligible) are vaccinated against COVID-19 prior to visiting.
- We highly recommend that visitors be tested for COVID before coming to the facility (e.g., within 2–3 days).
- Pet Visit -Vaccinated (vaccination records must be provided 1 week in advance), potty trained pet may be brought for a visit to specific resident's room. One pet at a time. Must be manageable and on a leash.

PLEASE NOTE: The availability of these visits is subject to change at any time based on recommendations from local, state and national officials. If a case of COVID-19 were to occur at the home visits will still be allowed but visitors must keep their face mask on at ALL times regardless of vaccination status IF the facility is in outbreak status.

For most current COVID status updates for SVH please call 605-745-5127 and press option 9