August 31st, 2021

Dear Resident and or Resident Representative,

SDVH currently has (1) One confirmed cases of COVID-19 in residents and (6) six confirmed cases in staff.

The Custer/Joe Foss & NASA/SS & Vets Lane/Old Glory households have been placed on quarantine. Residents in these households will quarantine in their rooms and be closely monitored for minimum of fourteen (14) days.

While in outbreak status only medically necessary appointments to occur, all other outings are suspended. A resident can choose to go on furlough during this time but we would discourage it, if a resident goes on furlough during outbreak status they may be subject to quarantine upon return.

RLS residents are asked to please remain within your households until further notice, if you must go to a necessary medical appt or go and get your mail please do so with your mask on and then promptly return to your household, if you are none quarantined household, we encourage you to go out of facility via main entrance and get fresh air please remain social distanced from any other individual and please stay on campus.

All residents will be tested for COVID-19 weekly over the next fourteen (14) days following CMS and SD DOH guidelines for testing when there is a positive staff or resident with exposure to facility.

If you have any questions regarding your loved one’s care, please call their Resident Care Coordinator at 605-745-5127 extension:

- Nasa and Stars & Stripes – Natalie Hooper – 1500229
- Veterans Lane and Old Glory – Jenny Hayashi – 1500444
- Custer and Joe Foss – Natalie Hooper – 1500229
- South Pacific and JASCO – Susan Stava – 1500506

Per CMS and DOH guidelines, indoor scheduled visits have been suspended until further notice due to the positive case in the facility. In person church services, barber shop, mini mart and group activities are also suspended until further notice.

We continue to follow all precautions based on state and federal guidelines as well as CDC and DOH recommendations to ensure the safety of our residents and staff. Increased environmental services and cleaning are in place at this time. All entry and exit to the facility continue to be limited to one entrance and all staff are being screened upon entry.

We appreciate your continued flexibility and will update you as soon as we know of any changes. As always, if you have any questions or concerns, you can call administration at 605-745-5127 ext.1500116 or Rachelle Infection Preventionist at 605-745-5127 ext. 1500339 regarding questions about COVID-19 and the facility.

Sincerely, SVH Leadership Team