

VISITOR GUIDELINES

- Approved visiting time slots are below. Four (4) total visits can be booked at each time slot:
 - Monday–Friday: 9:45–10:45 am; 12:30–1:30 pm; 2:30–3:30 pm; 3:45–4:45 pm
 - Sunday*: 1:00–2:00 pm; 2:15–3:15 pm; 3:30 pm–4:30 pm
- *Please note, the Sunday hours are very limited and are intended for those who absolutely cannot visit during the week.
- **Visit must be scheduled prior to arrival. No exceptions.**
 - Call Lanae at 605-745-5127 ext. 1500116 to schedule a visit. We appreciate 24 hours notice.
 - Only two (2) visitors at a time per resident.
 - Visit duration is 60 minutes (to maintain core principles of infection prevention in the facility and allow access for all residents to have visits we must limit duration of visit)
 - Visitor(s) must wear a face covering or face mask during the entire visit. Please bring your own face mask if you have one. If you do not have a face mask, the facility will supply you with one upon arrival.
 - Please note this means you may **not** eat with the resident.
 - Visitor(s) must use alcohol-based hand rub before and after visits.
 - Visitor(s) will be escorted by SDVH staff to residents' room and escorted from residents' room to exit when visit is complete.
 - Visitor(s) must remain in their loved one's room for entire visit (may not be wandering out of resident's room during visit).
 - Visitors with children must be able to manage them, and the child(ren) must be able to wear a face mask.
 - Visitor(s) must sign in and provide contact information.
 - Visitor(s) must not have signs/symptoms of COVID-19 (including fever at time of visit).
 - Visitor(s) may bring single serving, commercially packaged food items to residents during visits. This includes carry out items from local restaurants (still in restaurant packaging, candy bars, pre-packaged muffin from store, etc.).
 - Physical contact – below is the exact guideline from CMS:
 - “We also acknowledge that there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. Therefore, **if the resident is fully vaccinated**, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility.”
 - Restrooms will be available in main lobby. Only one individual may be in the restroom at a time. We highly encourage using the restroom prior to arriving at the facility.

PLEASE NOTE: The availability of these visits is subject to change at any time based on recommendations from local, state and national officials. If a case of COVID-19 were to occur at the home visits will be suspended for at least a week, and you would receive notification from SDVH to cancel/reschedule the visit. Some rescheduled visits may be reduced to 30 minutes in order to accommodate all those needing to reschedule.